## **GENERAL ADMINISTRATION**

## **Policy** 1480

## **School/Community Relations**

## **Public Complaints**

Although no member of the community shall be denied the right to petition the Board of Education for redress of a grievance, the complaints will be referred through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations only.

The Board advises the public that the proper channeling of complaints involving instruction, discipline, or learning materials is as follows:

- 1. Teacher
- 2. Principal
- 3. Appropriate Central Office Administrator
- 4. Superintendent
- 5. Board of Education

Any complaint about school personnel will be investigated by the Administration before consideration and action by the Board.

Adopted: March 27, 2000

Knox County R-I School District, Edina, Missouri